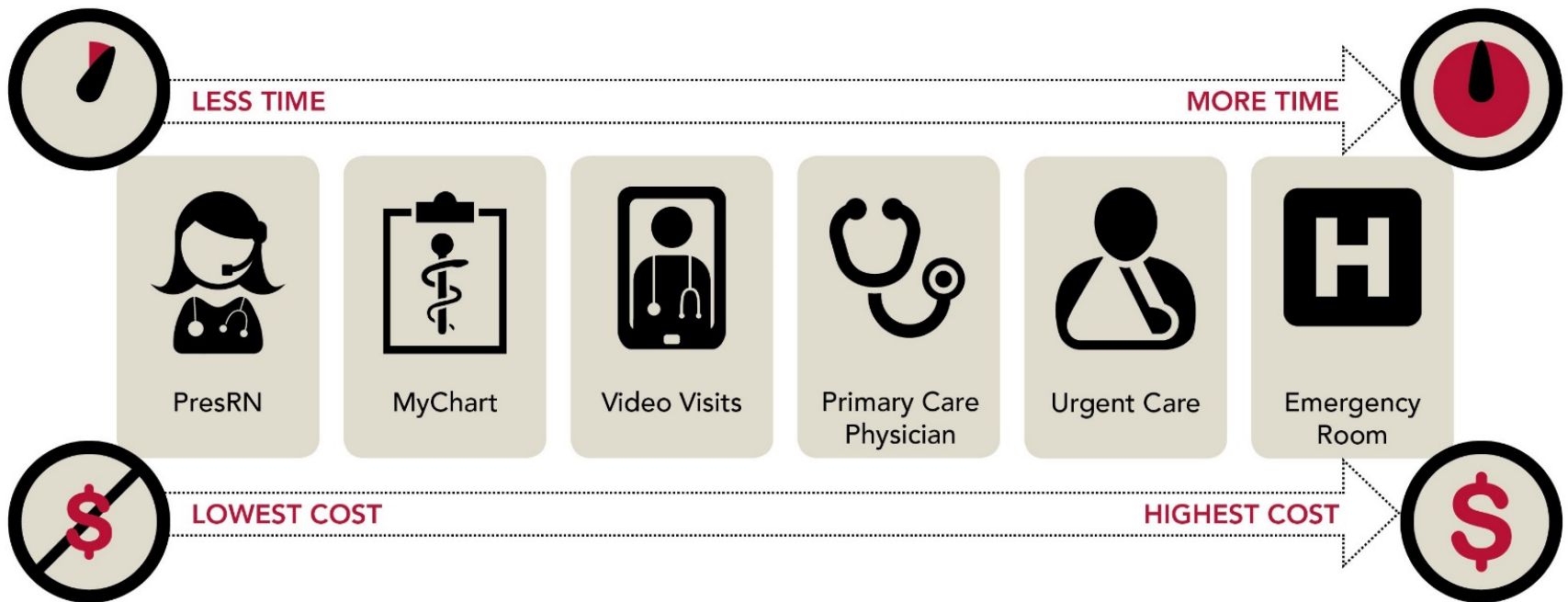


Access To Care

Appropriate and Affordable Options for Care



PresRN

Your Nurse Advise Line

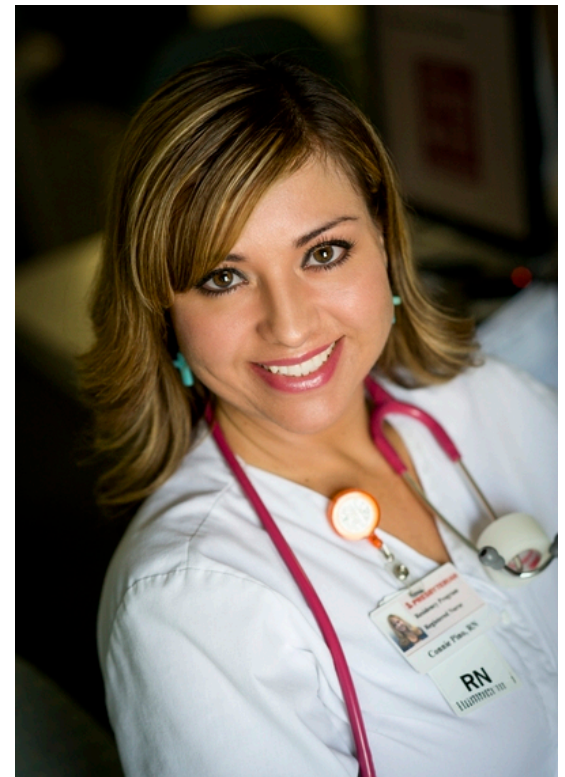
Speak to a registered nurse by phone 24/7, 365 days a year, even in Spanish.

With PresRN, members have:

866-221-9679 or 505-923-5570

- ▶ Direct access to Presbyterian nurses
 - ▶ Minimum 10 years clinical experience.
 - ▶ Use national protocol to triage, diagnose and treat.
 - ▶ Nurses have access to your plan info and electronic health record for past and current health conditions, treatments and Rx.
 - ▶ Navigate you to appropriate care based on your diagnosis.
 - ▶ Capture the details of your care in MyChart.
 - ▶ Automatically message your PCP, Specialist or Care Coordinator.

No fee for members to access this service.



Video Visits

Video Conference with a Healthcare Provider

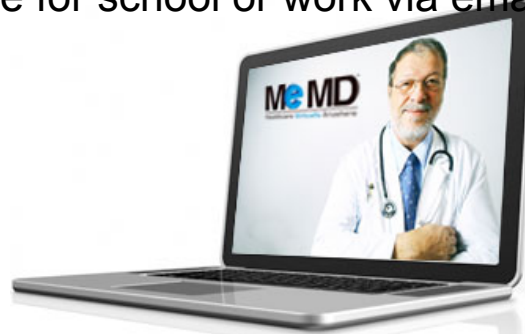
“Skype” with a healthcare provider 24 hours a day, 365 days a year.

With Video Visits, members can:

- Schedule a Video Visit on any computer, tablet or smart phone.
- Use at home, work or when travelling.
- Get diagnosis and treatment for common health issues like earaches, cold/flu symptoms and allergies within 1 hour.
- Receive prescriptions to the pharmacy of your choice.
- Receive a text or email summary of your visit.
- View the details of the Video Visit in MyChart.
- Receive a doctor’s note for school or work via email.



**No fee for members
to access this service.**



MyChart: Be An Active Part of Your Care Team

Presbyterian Health Plan members have secure online access to their Presbyterian electronic health records.

With MyChart, members can:

- Send and receive messages with their care team.
- Schedule primary care appointments, confirm or cancel appointments.
- View lab and test results.
- Request prescription renewals.
- View visit summaries, health summary, care plan, allergies and immunizations.
- Receive health reminders.
- Pay doctor and hospital bills.



MyChart
PRESBYTERIAN

www.phs.org/mychart



Requires a myPRES account.

**No fee for members
to access this service.**